

Disaster Case Management Supervisor

CATHOLIC CHARITIES OF ST. LOUIS, a family of ministries, has been helping people in need since 1912. Inspired by Jesus Christ, we serve people in need, work to improve social conditions, and unite with others in this mission. Nearly 100,000 people benefit from our services, regardless of religion, age, gender, race or ethnicity.

The Disaster Case Management Supervisor is responsible for the professional development, supervision and support of the disaster case managers and the monitoring and evaluation of caseloads to ensure case manager and client success.

*This is a temporary full-time position through August 2024.

Primary Responsibilities:

- Serves as a member of the Long-Term Recovery Committee (LTRC)
- Works in collaboration with LTRC member organizations to identify disaster survivors known to have unmet needs
- Assigns and manages case manager caseloads
- Provides direct supervision to Case Managers, monitoring performance, providing instruction, consultation and guidance as needed
- Convenes regular meetings with the Case Managers to discuss cases and share information regarding resources
- Interacts with the LTRC regularly to inform members of emerging needs, and provide updates on the progression of case management activities
- Compiles information regarding resources from all sources as they are discovered
- Presents cases to LTRC with case managers is there more context for this one or a purpose

Qualifications:

- Bachelor's (required) / Master's degree (preferred)
 - Completion of college or university program in social work, public health, education, counseling or other social service or public health related discipline is preferred.
- Strong leadership and organizational skills.
- Good knowledge of and connections with community resources.
- Must have experience and a willingness to work in a fast-paced social service, faith-based environment serving individuals and families from various socio-economic backgrounds.
- Comprehensive knowledge of social services and referral resources

To apply, please send cover letter and resume to Les Lexow, Director Human Resources, at llexow@ccstl.org

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